

## **Attachment A**

### **KYCPE Award Level Criteria**

#### Level 2 (Combined Baldrige Scoring Bands minimum 3)

Recipients of Commitment Awards will have demonstrated progress by identifying and putting in place some key process improvements, based on a general improvement orientation that is forward-looking. These organizations will also have addressed each Category of the Criteria. At this level, results may or may not be evident for all items; however, a measurement system should be in place to capture data and analyze results.

#### Level 3 (Combined Baldrige Scoring Bands minimum 5)

Recipients of Achievement Awards will have demonstrated significant progress in building systematic processes that effectively address the overall requirements of each Item. These processes will be deployed and aligned throughout the organization appropriately to meet the key business needs of the organization. Results for some key processes will show improvement (at least a year in most cases) that is directly attributable to the use of systematic improvement approach, a robust management system, and performance management principles. These organizations have many practices from which other organizations can learn and grow.

#### Level 4 (Combined Baldrige Scoring Bands minimum 8, with neither processes nor results being scored at lower than a Band 3)

Recipients of the Excellence Award are outstanding examples of high performance organizations, exhibiting processes that serve as role models for others, with some processes being at or near “best-in-class.” Organizations recognized at this highest level have demonstrated management excellence with superior results over time (multiple years), which are directly attributable to a systematic, well-deployed improvement approach and a robust management system that effectively addresses the multiple requirements of each Item and demonstrates alignment throughout the organization. They continue to improve and build upon their outstanding results and excellent systems.

**See Table below**

## KYCPE Award Level Criteria - For Judges

	<b>Commitment Level 2</b>	<b>Achievement Level 3</b>	<b>Excellence Level 4</b>
Performance Excellence Principles	Commitment and implementation at the Category level	Commitment and practice at the overall level at the item.	Outstanding examples of high-performance organizations at the multiple requirements level of the Item
Processes	Demonstrated progress in identifying and putting into place some key processes.	Demonstrate significant progress and results in building sound processes. Processes are deployed and aligned throughout the organization	Exhibit processes that serve as role models for others with some being near/at "best-in-class". Alignment throughout the organization.
Approach/ Results	Some processes have been systematically improved based on a general improvement orientation that is forward-looking. Results may not be evident for all items but measurement system should be in place.	Demonstrate improving results for some key processes directly attributable to a systematic approach & robust improvement system	Demonstrate management excellence with superior results clearly evident over time. Continue to improve and build upon their outstanding results and excellent systems.
Practices		Many practices from which other organizations can learn.	Outstanding examples of high-performance organizations. Serve as role models for others.

For Level 4 recognition as required by the Alliance:

- Recipient must
  - a. Not have any “podium issues” (Issues that would embarrass the KYCPE program or do harm to its integrity)
  - b. Be scored against the same Scoring Guidelines used by the national program
  - c. achieve a combined Baldrige Scoring Band level 8 across processes and results, with neither processes nor results being scored at lower than a Band 3
  - d. Demonstrate role model characteristics in at least 1 category (must demonstrate mature processes in that category that are linked to the appropriate organizational results, which are demonstrating favorable levels and trends)
  - e. Demonstrate credible (acceptable/good) performance across all categories with no weak results in areas of importance to the mission of the organization.

For Level 3 recognition:

- Recipient must
  - a. Achieve a combined Baldrige Scoring Band level 5 across processes and results
  - b. Demonstrate practices from which other organizations can learn

For Level 2 recognition:

- Recipient must:
  - a. Achieve a combined Baldrige Scoring Band level 3 across process and results
  - b. Have results for some items