

**TIFFANY GUINN**  
**Improvement Specialist**

Tiffany Guinn is an improvement specialist for Southcentral Foundation (SCF). She is of Yu'pik descent. Tiffany originally joined SCF in 2004 as a program coordinator, returned to school in 2007 and came back to SCF in 2009 as an improvement specialist. Tiffany leads a variety of projects in supporting quality and process improvement for the Behavioral Services Division of SCF. As a facilitator for SCF's Core Concepts, she models and teaches employees methods and tools for representing the Nuka Model of Care. Tiffany recently attained the prestigious international credential, Certified Professional in Healthcare Quality (CPHQ). Tiffany graduated with her Master's degree from the Liverpool Institute for Performing Arts in Liverpool, England and holds a B.A. from the University of Alaska in Anchorage. Tiffany presents on the SCF Baldrige experience, Therapeutic Options (non-violent crisis de-escalation), and the SCF process improvement approach and tools.

