

KyCPE Conference Agenda - June 9 & 10 2016  
 Griffin Gate Marriott - Lexington, KY

6/9/2016	Location	Speaker Name	Organization	Title of Presentation
8:30-8:45	F	Dean Bondhus	KyCPE	Welcome & highlights - thank sponsors
8:45-9:45	F	Larry Potterfield - keynote	MidayUSA - Founder	Things We Learned Along the Way
9:45-10:30	F	Dr. Harry Hertz	Director Emeritus, Baldrige Performance Excellence Program & Organizational Sustainability	Senior Leadership Excellence
10:30-11:00	Hallway	Mid-morning break		
11:00-11:45	H	Pete Reicks	Elevations Credit Union	Strategic Planning with Innovation
	G	Andrew Weber/Mary Mills	Charleston Area Medical Center	Listen, Learn, & Improve: Integrating a Performance Framework with Customer Focus
	F	Larry Potterfield	MidayUSA	Workforce engagement starts with values
	Lanes End	Dr. Maureen Washburn & Ron Schulingkamp, ScD	DNV GL Healthcard & Loyola University New Orleans	Using the ISO 9000 Quality Management System as a Foundation for Baldrige Performance Excellence Framework
12:00-1:00	Hallway E-F & F-G-H	Buffet Lunch		
1:00-1:45	G	Rhonda Caldwell	KASA	School districts turn to PIPE to overcome challenges and find \$2.6 million in savings
	F	David J. McClaskey	Pal's BEI (Business Excellence Institute)	Don't Settle - Go For 100% (Sustained Excellence)
	H	Ken Maxik	Complete RX Pharmacy	Introduction to Lean Six Sigma - Process Focus on What Matters Most
	Lanes End	Ron Schulingkamp, ScD	Loyola University New Orleans	Healthcare Performance Excellence: A Comparison of Baldrige Award Recipients & Competitors
1:45-2:15	Hallway E-F	Break - Exhibitor visits		

2:15-3:00	H	Pete Reicks	Elevations Credit	Measurement & Analysis Drive Organizational Excellence
	F	Brenda Grant	Charleston Area Medical Center	Strategic Planning - Engaging the Entire Organization in Performance Improvement Workforce Engagement and the Human Element of Leadership
	G	Dr. Janet Pilcher	Studer Education	
	Lanes End	Karen Dodd & Dan Jordan	KyCPE	Do You Have What it Takes to be an Examiner

3:00-3:30	Hallway E-F	Break (dessert from lunch)- Exhibitor visits		
3:30-4:30	F	Leadership Panel Closing remarks - what's next		Leading Change
4:30-4:45	F	Networking, Exhibitors		
4:45 - 5:00	Hallway			
5:00 - 6:00	E-F Hallway	Reception - Hors d'oeuvres and Cash Bar		
6:00-8:00	F	Banquet & Awards Presentations		

6/10/2016	Location	Speaker Name	Organization	Title of Presentation
7:30-8:30	Hallway E	Continental Breakfast Welcoming remarks	KyCPE	Welcoming remarks
8:30 -8:45	E	Dr. Janet Pilcher	Studer Education	Results that Last: Life After Baldrige

9:45-10:00	Travel Break			
10:00-11:45	Disiana	Dr. Julie Dunston	So. Illinois University Carbondale	Lean Six Sigma Methods - Hands on Approaches to Excellent Processes
	Calumet/ Darby Dan	David J. McClaskey	Pal's Business Excellence Institute	World Class Improvement Process-Practical Skills You Can Take Home Today

	E	Dr. Janet Pilcher	Studer Education	Creating Excellence in Education: People, Plans, Process and Results
	Lanes End	Ellen Milnes	MoreSteam	Agile Process Design-Simplification to Increase Speed

JW  
Steakhouse  
Restaurant-  
Griffin Gate

11:45-1:00 Buffet Lunch

1:00-4:30	Lanes End	Ken Maxik	KyCPE	Building Performance Excellence Start with Your Profile-A Hands on How to Workshop
	E	David J. McClaskey	Pal's Business Excellence Institute	SimpleX Strategic Planning-How to Make it All Work
	Disiana	Denise Haynes & Doug Serrano	Quiet Excellence	Give Them What They Want? (and how to start with real requirements)