

Lee Butler

Lee Butler, a Michigan native, has lived in New Mexico most of his life. A 1976 graduate of Eastern New Mexico University, he started his career at Spartan Technology. Lee then worked at Honeywell Defense Avionics for 20 years where he gained his experience in Finance, Manufacturing, Program Management, Customer Advocacy and Quality Management. In 1995, Lee was instrumental in Honeywell earning the first Zia Award (Baldrige based) ever awarded in the State of New Mexico.

In 2001, Lee started his new career with Don Chalmers Ford where his focus was on continued customer loyalty while instituting a high performance quality management system based on the Malcolm Baldrige Criteria for Performance Excellence. In 2016, after a 15-year journey, they were awarded the Malcolm Baldrige National Quality Award.



Lee Butler Sessions Abstracts

Category 2 Strategy: Systematically Aligning Every Member of the Workforce to the Strategy

Topics will include how Don Chalmers Ford's Strategic Planning Process that aligns and integrates the key success drivers to every employee. This continuous planning never ends and is reviewed monthly in Departmental and Senior Leadership reviews.

Category 5 Workforce: Engaging the Workforce to Accelerate Performance.

Topics will include Don Chalmers Ford's Performance Management System, why we do not do annual performance reviews, our internal social media to communicate information to all employees, our on-site nurse clinic to support our employees and their families health and wellness, our Employee Engagement tools and engagement with our community.