



## PATRICK HORINE

Patrick Horine serves as the President and Chief Executive Officer of DNV GL - Healthcare. He is responsible for the North American healthcare business of DNV GL, which includes a growing portfolio of standards-driven accreditation and certification services.

Patrick was part of an entrepreneurial team that created and brought to market the first new hospital accreditation program in the United States since the 1960's when Medicare was started. This program, the DNV GL National Integrated Accreditation of Healthcare Organizations (NIAHO®), has attracted more than 400 hospitals, and is recognized for its unique design, which integrates Medicare compliance with the ISO 9001 Quality Management System. With more than 25 years of healthcare management experience and thought leadership in the field, Patrick is uniquely qualified to present this information to NAHQ. He is a preeminent authority on leveraging the ISO 9001 Quality Management System to achieve high reliability in healthcare organizations.

### PRESENTATION – What Does Quality Mean to You?

Understand the quality landscape in healthcare and how the ISO9001 framework can be utilized to enhance organizational performance

Identify the use of data to improve the quality of products and services