

Daro Mott

Daro Mott, M.P.A., M.U.P., is an experienced and passionate practitioner of performance excellence and specializes in the practical application of internal management consulting in local government. He currently serves as Louisville Metro Government's lead internal management consultant in the capacity of Chief of Performance Improvement. Mr. Mott recently served as the Chief Innovation Officer for Cuyahoga County, Ohio. He co-authored a book entitled, *Coaching (Six Sigma) Green Belts for Sustainable Success*, which the American Society for Quality published in May of 2015. He is the author of numerous articles and is a certified Project Management Professional, Six Sigma Black Belt, Lean Leader and advocate for validated management practices. Mr. Mott specializes in innovation and government wide-culture change. Mr. Mott operationalized LouieStat, a data-driven performance leadership strategy into more than 24 different government agencies, trained hundreds of employees in continuous improvement methodologies, implemented an applied six sigma and project management program and led numerous cost saving and efficiency projects. Mr. Mott speaks at nearly a dozen venues a year and conducts workshops for the Association of Internal Management Consultants and the Project Management Institute; he has contributed to the American Society for Quality's World Conference on Quality and Improvement for four years in a row. Most people do not know that Mr. Mott was an adjunct instructor for 5.5 years and taught at the University of Louisville, the University of Indiana Southeast and ATA College. Also, Mr. Mott is a board member for the International Hispanic Network and is fluent in Spanish. He is also a board member for the Susan Polgar Foundation and the Association of Internal Management Consultants. Mr. Mott holds an undergraduate degree from Yale University and two graduate degrees from the University of Louisville.



Session Abstract:

The presentation will discuss how Louisville Metro Government is taking enterprise quality management, performance improvement and public sector excellence to the next level. Louisville Metro Government started its continuous improvement journey in 2012 and leads the nation in the practical application of a systems approach for organizational transformation and community problem solving in government. The presentation will discuss how the performance excellence criteria are applied and adapted to public sector governance in local government. Additional topics include a dynamic planning process, broad partnerships, data-driven management, race informed policies and employee engagement approaches.