

THE BALDRIGE EXPRESS

You will get a fast, comprehensive web-based assessment.



**Discover why so many organizations measure their performance -
According to the National Baldrige Performance Excellence Criteria**

The Baldrige Express organizational assessment measures performance on a wide range of key organizational indicators and helps to evaluate key processes, systems and results. The system then develops a performance profile of your organization which identifies significant strengths, pinpoints vital improvement opportunities, and delivers a comprehensive executive overview as well as detailed analysis by organizational functions and locations.

ORGANIZATIONAL SELF-ASSESSMENT SURVEY OVERVIEW

- The Survey guides you through each item of the Malcolm Baldrige Criteria for Performance Excellence
- It gathers inputs from a cross section of functions, locations, and levels throughout an organization
- The survey consists of 45 questions and takes approximately 1 hour to complete
- The assessment tool uses a maturity scale to determine the performance level
- Available in paper or online web-based

Baldrige Express is an easy-to-read self-assessment survey that gives all employees an opportunity to get involved in the process. The Express survey is recommended for organizations beginning in the Baldrige process as well as for more mature organizations that want an objective performance 'status' check with minimal cost and effort.

ORGANIZATIONAL ASSESSMENT SURVEY BENEFITS

- Engage employees at all levels
- Cost effective compared to alternative approaches
- Introduce management framework for performance excellence
- Utilize the Baldrige Criteria as a high performance diagnostic instrument
- A fast approach to organizational self-assessment using an easy to follow 1-5 scale survey

RECEIVE VALUABLE FEEDBACK

The Performance Indicator Feedback Report provided upon completion of the Organizational Assessment Survey provides reliable, accurate data in an easy to understand format. The report is a detailed analytical tool used by organizations for planning and identification of the vital few areas in need of improvement. You receive:

- Accurate scoring according to the National Baldrige Award scoring guidelines
- Identification of the organizational strengths as well as the vital few areas in need of improvement
- Identification of information deployment gaps within your organization
- Survey data to compare and benchmark organizational performance with peers

The Kentucky Center for Performance Excellence (KYCPE) is a non-profit corporation that helps Kentucky organizations improve performance and competitiveness. KYCPE is modeled after the Malcolm Baldrige National Quality Award Program and is one of 40 state and local award programs in the United States. KYCPE provides continuous improvement education and training, organizational self-assessments (using the Express), networking opportunities, a resource referral for information, knowledge, and Kentucky organizations best practices sharing.

**For more information, contact the Kentucky Center for Performance Excellence at:
859-321-0780, email us at jcsimson@gmail.com, or visit our website at www.KYCPE.org.**
